DOUGLAS E. WILHOITE   Technical Resume
22120 Lancaster AVE
Port Charlotte 33952   Cell: 317-727-3353   Email: letsdonet@yahoo.com

OBJECTIVE

A staff, technical or supervisory position in Systems Operations or PC/LAN related supported services. Qualified by over 40 years of overall computer operations PC experience.

Work Experience

LetsDoNet Nov 2000 to Present

* PC'S / Laptops - Knowledge in Dos / Novell / Windows Desktop & Server Operating Systems from Windows 3.1 to Windows 10. Environment on IBM Compatible PC's and peripheral devices, as well as MacOS. Knowledge in various software applications, troubleshooting WINS TCPIP, and DHCP diagnostics checks, upgrading and repair. Desktops & Servers which includes adding, deleting users, configuring printers, manage security and login scripts, loading applications, setup backups, troubleshooting, setting up workstations.
* Lan/Wan – Worked with a fiber company to set up business Wan/Lan environment, security systems.
* Worked on Residential & Businesses to resolve all and any issues with ongoing support.

Professional References upon request

Education

Working on Microsoft Certification   2017

Indiana University   1977-1978
  General Studies

Ivy Tech Career Vocational College   2001-Current
  Studies in Business, Office and Information
  Systems Technologies Division (Working towards an Associate Degree)

AICI/Associated Group   1992
  Attended various corporate level PC and MIS informational classes,
  involving software auditing, anti-virus, proficient installation
  of software on various IBM operating systems and environments.

LanTech 1994
  CNA (Certified Novell Administrator) 3.1X / 4.1X Level

Salary Requirements Open for Discussion.
Other Professional References available upon request.