

Dennys Bach

AWS Cloud Practitioner

👤 Profile

Undergraduate Student aspiring to be a DevOps Cloud Engineer. Trained in project and time management with extensive knowledge of multitasking skills and customer satisfaction. Familiar with the AWS interface and basics of networking.

🎓 Education

Broward College, Davie

July 2017 — Present

Currently attending for a SysOps Administrator degree.

📁 Employment History

Customer Service Staff at Publix, Fort Lauderdale

December 2017 — Present

- Responsible for the accounting and management
- Answering phone calls and directing them to their proper channels.
- Assisting customers with requests and concern they may have.
- Worked well independently and on a team to resolve problems.
- Used effective listening skills to document phone call details.
- Participated in staff and team meetings and offered a positive presence and outlook.
- Operated with a willingness to embrace change and adapt strategies accordingly.
- Exhibited excellent discretion and judgment.
- Brought forth excellent creative thinking abilities and skills.

Networking Assistant, Hollywood

March 2018 — Present

- Have knowledge of troubleshooting, implementing and optimizing static and dynamic routing protocols.
- Organized and prioritized work to complete assignments in a timely, efficient manner.
- Managed inventory of networking hardware.
- Maintained meticulous logs and records of activities.
- IP readdressing and bandwidth upgrades.

Details

Hollywood, Florida, (954)

865-0245

Dennysbach@gmail.com

Skills

Amazon AWS

Microsoft Office

Problem Solving

Customer Support

Cloud Services

Supervision

Network Infrastructure

TCP/IP Protocols

Storage Virtualization

Languages

German

English

Spanish

Portuguese