

# Randy Marcelino

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## Experience

### **JR PEGA ROBOTICS SOFTWARE DEVELOPER | LEGERITY LLC | FEBRUARY 2019 - MAY 2020**

- Attained knowledge of OpenSpan programming.
- Gained comprehension of C# language.
- Grasped basic concepts of the SQL language.

### **PROJECTS**

#### **WELLCARE | JR SOFTWARE ENGINEER | FEBRUARY 2019 - MAY 2020**

- Enhanced a Robotic Desktop Automation that would launch multiple websites, and desktop applications for the end user.
- Implemented an automation that would create logging events for several actions that the Robots, or the user would do while initiating an RDA/RPA.
- Created C# scripts to be inserted into the OpenSpan automations for its method reusability.
- Automated an end to end automation that would create an IT Ticket for the user for specific access.
- Saved 50 minutes of the user's valuable time by automating a daily process that would normally take an hour.
- Established connection between PL/SQL databases and OpenSpan automations using C# scripts.
- Produced an automation that read information from an Excel sheet and filled out certain fields required for an end users daily process.
- Built an automation that would await emails and depending on their subjects would carry out different tasks.

### **FRONT DESK CLERK | COURTYARD BY MARRIOTT | OCTOBER 2018 - JANUARY 2019**

- Provide the guest with the best hotel experience possible.
- Maintain the market clean and filled with products.
- Make sure that the hotel is operating as and if issues arise take care of them.

### **SALES/INVENTORY ASSOCIATE | BEST BUY | JUNE 2016 - NOVEMBER 2017**

- Cooperate with the sales floor by bringing out the products that they sell
- Receive and send out products by truck
- Discern the products off the store and sort them out by departments
- Achieved knowledge of television, appliances, video game products, and car audio products
- Provided quick and accurate details on products that the customer wanted
- Shaped the customers purchase around their needs from the products

### **MENTOR | WENTWORTH STUDENT DIVERSITY MENTOR (BRIDGES) | AUGUST 2017 - APRIL 2018**

- Lead a batch of new year students through a smooth first year college experience
- Develop strong bonds through workshops and outings held by the program
- Aided the students with homework or finding help on campus

## Education

**SOUTHERN NEW HAMPSHIRE UNIVERSITY | MANCHESTER, NH | JANUARY 2021 - PRESENT**

- Major: B.S. in Computer Science

**WENTWORTH INSTITUTE OF TECHNOLOGY | BOSTON, MA | SEPTEMBER 2016 - APRIL 2018**

- Major: Bachelors of Science in Computer Science

## Skills

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|------------|-----------------------|
| · Java     | · SQL                 |
| · HTML     | · Microsoft Software  |
| · C#       | · Bilingual (Spanish) |
| · OpenSpan | · Pega                |

## Certificates

- Pega Certified Robotics System Architect 8
- Certificate: SQL Bootcamp
- Certificate: C# Basics for Beginners: Learn C# Fundamentals by Coding
- Certificate: Pega Robotic Automation Workforce Development Program