James Gerardi

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PROFESSIONAL EXPERIENCE

Shoreham-Wading River High School   Shoreham, NY
I.T. Intern   September 2013 – May 2015
- Installed and maintained network services such as LANs & WANs and established both intranet and internet access
- Monitored the facilities' server clusters ensuring the quality of software security procedures and restoration protocols
- Diagnosed and wrote troubleshooting reports for unresponsive facility computers and external devices, responding to faculty network incident reports ranging from device drivers to network port discrepancies
- Installed computers along with software permissions policies for device software and network services, each installation was routinely backed up and upgraded to the latest stable industry standard to assure quality of service
- Designed and built a system that allowed remote access to a corrupted computer enabling administrators to reboot and factory-reset available systems
- Integrated a network of 30+ printers, copy machines, and scanners for multiple departments

PERSONAL PROJECTS

Building a Computer   Wading River, NY
Windows 10   December 2017
- Communicated with the Client to gather context and limitations for the requested system, including budget and system requirements
- Architected and built a preformant system specialized in rendering 4K resolution images and multitasking

Virus Detection & Prevention   Hampton Bay, NY
Software Security and Data Protection   May 2020
- Executed system diagnosis programs and inspection routines resulting in the detection of the rogue and Trojan virus on 5 separate occasions
- Installed software, network, and hardware security systems necessary for the clients' system data and privacy protection

EDUCATION

Beacon College   Leesburg, FL
B.A. in Computer Information Systems   May 2019
Minor: Game Design

New Horizons   Orlando, FL
Certificates in progress: May 2020
- I.T Fundamentals
- +A
- Network +
- Security +