

Cook Technology Corp

Orlando, FL

Ref: Entry-Level Field IT Technician

May 7, 2020

I was so excited to see your post on INDEED for the Entry-Level Field IT Technician opening.

I truly believe my past experience will be an asset to Cook Technology. With Centura X-Ray, I was responsible for our IT Infrastructure. Built and maintained our LAN system, Windows Server, Windows based OS computers and routers. The IP Phone system was also my responsibility.

My service group was also responsible for setting up our customers LAN to utilize our PACS and Imaging systems. If the customer did not have a network in place we would set it up for them.

I was responsible for troubleshooting any problems with the network, computers and software problems.

Cisco CCNA certified.

While at Centura I held a DOE Secret Clearance.

I hope you will consider my experience with customers, our service team and office support as a value to your enterprise.

Thank you for consideration and waiting to hear your response.

Ron Harris

2610 Stargrass Circle

Clermont, FL 34715

PH 419-289-3301

rlharris1946@gmail.com